



BGSE FINANCIALS LIMITED

CIN-U67120KA1999PLC025860

Stock Exchange Towers, 51, 1st cross, J.C. Road, Bangalore-560027.

Email: enquiry@bfsl.co.in Website : www.bfsl.co.in Tel: 080-41575234 / 35 (Reception)

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Ref: BFSL/RTA/MCIL/MIS/20092/2024

Date: 09-01-2024

'HAND DELIVERY'

The Company Secretary,
Mac Charles (India) Limited,
Regd. Office: 1st Floor, Embassy Point,
150, Infantry Road,
BANGALORE - 560001

Dear Sir,

Sub: Details of Investor Grievances received and redressed during the quarter ended 30-12-2023

Nature of Complaint	Opening Balance of Complaints	No. of complaints received during the quarter ended 30-12-2023	No. of Complaint resolved to the satisfaction	No. of Pending Complaints
With regard to share transfer / transmission / Transposition / Dividend / Annual Reports / demat and remat of shares etc.,	0	0	0	0

Thanking you,

Yours faithfully,
For BgSE Financials Ltd

Authorised Signatory



Date: 05/01/2024

TO,

UNIT: MAC CHARLES (INDIA) LIMITED

LIST OF ISIN'S:

INE435D07011	INE435D07037	INE435D07052	INE435D07078	INE435D07094
INE435D07029	INE435D07045	INE435D07060	INE435D07086	

Sub.:	Statement of Investor Complaints for the period ended as on December 31, 2023 w.r.t. Non-Convertible Debentures ("NCDs")
Ref.:	Regulation 13 (3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations")

We, Link Intime India Private Limited, are the Registrar and Transfer Agents of the Company w.r.t. said NCDs, only for providing electronic connectivity.

We further confirm that during the period from **01st October 2023** to **31st December 2023** we have not received any complaints/ grievances from holders of the NCDs issued by the Company and a summary of the same, as required in terms of the SEBI Listing Regulations as mentioned in the below table:

Particulars	No. of Complaints
Pending at the beginning of the quarter	0
Received during the quarter	0
Disposed off during the quarter	0
Remaining unresolved at the end of the quarter	0

This is for your information.

Thanking You.

Yours faithfully,

For Link Intime India Pvt Ltd.


Ganesh Jadhav
Asst. Vice President - Depository Operations