



BGSE FINANCIALS LIMITED

CIN-U67120KA1999PLC025860

Stock Exchange Towers, 51, 1st cross, J.C. Road, Bangalore-560027.

Email: enquiry@bfsl.co.in Website : www.bfsl.co.in Tel: 080-41575234 / 35 (Reception)

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Ref: BFSL/RTA/MCIL/MIS/21478/2025

Date: 14-01-2025

'HAND DELIVERY'

The Company Secretary,
Mac Charles (India) Limited,
Regd. Office:
1st Floor, Embassy Point
150, Infantry Road,
Bangalore - 560001

Dear Sir,

Sub: Details of Investor Grievances received and redressed during the quarter ended 31-12-2024

Nature of Complaint	Opening Balance of Complaints	No. of complaints received during the quarter ended 31-12-2024	No. of Complaint resolved to the satisfaction	No. of Pending Complaints
With regard to share transfer / transmission / Transposition / Dividend / Annual Reports / demat and remat of shares etc.,	0	0	0	0

Thanking you,

Yours faithfully,
For BgSE Financials Ltd

Authorised Signatory



Date: 13.01.2025

TO,
UNIT: MAC CHARLES (INDIA) LIMITED

ISIN'S:

INE435D07011	INE435D07045	INE435D07078
INE435D07029	INE435D07052	INE435D07086
INE435D07037	INE435D07060	INE435D07094

Sub.:	Statement of Investor Complaints for the period ended as on December 31, 2024 w.r.t. Non-Convertible Debentures ("NCDs")
Ref.:	Regulation 13 (3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations")

We, Link Intime India Private Limited, are the Registrar and Transfer Agents of the Company w.r.t. said NCDs, only for providing electronic connectivity.

We further confirm that during the period from **01st October 2024** to **31st December 2024**, we have not received any complaints/ grievances from holders of the NCDs issued by the Company and a summary of the same, as required in terms of the SEBI Listing Regulations as mentioned in the below table:

Particulars	No. of Complaints
Pending at the beginning of the quarter	0
Received during the quarter	0
Disposed off during the quarter	0
Remaining unresolved at the end of the quarter	0

This is for your information.

Thanking You.

Yours faithfully,

For Link Intime India Pvt Ltd.


Ganesh Jadhav
Asst. Vice President - Depository Operations